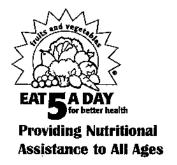
TECHNICAL EXHIBIT 1 FOOD STAMP APPLICATION



Application For

Food Stamp Benefits

Follow these simple steps to apply for food stamp benefits. **Note:** If you have a disability or need help completing this application, please let a worker know and someone will help you.

Step 1: Fill out as much of this application as you can, sign on page 1, and return it to the local food stamp office. We need at least your name, address and signature. If you are without money for food, you may be able to get emergency food stamp benefits in three (3) days. You need to answer all checked (√) questions on all pages.

Step 2: You will be scheduled for an interview with a food stamp worker who will go over this application with you and will ask you more questions to complete the application process.

Step 3: You must bring proof of identification and income to your interview. You should bring other items as well, such as rent receipts, utility bills, or paycheck stubs. If you do not report and provide proof of expenses, no deduction from your income will be allowed for those expenses.

Applying For Food Stamp Benefits

Useful Tips and Information

Please read the following—there is nothing to fill out on this page.

WHAT WE MEAN WHEN WE SAY

To help you understand some of the words used in the application and the interview, refer to the definitions below.

You, Anyone, Everyone — Any and all persons who live in your home and who are applying for food stamp benefits. When we need information about the other people in your home, we will ask you.

Your Household — People living in the home who buy and prepare food together and are applying for food stamp benefits.

Food Stamp Benefits — Benefits for low-income households to help buy food.

Food Stamps Expedited Service — Food stamp benefits available to you within three (3) days.

Resources - Money you have, such as:

- Cash on hand, uncashed checks, money in checking accounts, savings accounts, or savings certificates, etc.
- Trust deeds, notes receivable, stocks or bonds, etc.

Utilities — Gas, electricity, heating, fuel, telephone (basic rate), utility installation, garbage and trash pickup, water, sewage, etc.

Income — Money received or expected to receive this month, such as:

- Earnings, welfare, child support, SSI or Social Security, or veterans payments
- Pension or retirement payments
- Unemployment (UIB), State Disability (SDI) or other disability
- Strike funds, payments from roomers, school grants and loans
- · Cash gifts, cash winnings, or any other cash payments

Cash Aid — California Work Opportunity and Responsibility to Kids (CalWORKs), Refugee Assistance, or your county's local Cash Aid program [General Assistance or General Relief (GA/GR), or Cash Assistance Program for Immigrants (CAPI)].

OTHER THINGS YOU SHOULD KNOW

- You may wonder why we ask some of the questions. All questions are required by Federal/State law to determine your eligibility for food stamp benefits.
- You can apply for food stamp benefits and cash aid at the same time and have only one interview for both, except when you apply for GA/GR as a cash aid.
- If your food stamp benefits, Authorization Document (AD) or issuance cards are lost in the mail, you must report it before the end of the month in which you should have gotten them. But if they were stolen or destroyed, you must report your loss within ten (10) days of the incident.
- If you receive too many food stamp benefits, you will have to pay them back and/or your benefits may be lowered or stopped. Your Social Security Number (SSN) may be used to collect the amount of benefits owed, through the courts, other collection agencies and for federal government collection action.
- Your SSN will be used to check identity to prevent duplicate participation and to verify eligibility and benefits. The SSN will be used in computer matches to check your income and resources with records from tax, welfare, employment, the Social Security Administration and other agencies. Differences may be checked out with you and with employers, banks, or others. Fraudulent participation in the Food Stamp Program may result in criminal or civil action or administrative claims.
- Providing your SSN is not required when you first submit your application. However, you will be asked to give us information to figure the eligibility and benefits for other members of your household. You usually have to give us your SSN(s) or proof of application for your SSN(s) before we can give you any benefits. We can deny you or any member of your household benefits for failure to provide an SSN.

COMPLAINTS AND STATE HEARINGS

If you have a complaint, try to work it out with the county. If you can't work it out, you may call or write to:

California Department of Social Services 744 P Street, MS 20-23 Sacramento, CA 95814 Phone Number: 1-800-952-5253, or for the hearing or speech impaired call 1-800-952-5349

If you think any action taken by the County is wrong, you can ask for a State Hearing by writing to your local county welfare office or by calling the phone numbers listed above. You must ask for a hearing within ninety (90) days of the action and tell why you want one.

The law says that all applicants/recipients for aid, benefits or services are to be treated fairly without regard to race, color, national origin, political affiliation, religion, marital status, sex, age or disability.

If you think you have been discriminated against, you may file a complaint by:

- Contacting your county's civil rights coordinator; or
- 2. Writing to or calling:

The state's Civil Rights Bureau, M.S. 15-70, P.O. Box 944243, Sacramento, CA 94244-2430 1-866-741-6241 (Toll Free)

3. Or for Food Stamp benefits only, writing to:
Secretary of Agriculture
U.S. Department of Agriculture
14th & Independence Avenue, S.W.
Room 200A
Administration Building
Washington, D.C. 20250

Application for Food Stamp Benefits

Applicant Information Please fill out the following personal information for the person requesting food stamp benefits, Name (Last, First, Middle) Telephone Number (include area code) Home Address (Street , P.O Box, Apt. #) City, State, Zip Code Mailing address (if different from above) City, State, Zip Code 2. The food stamp office can provide an interpreter at no cost to you. Would you like an interpreter at your interview? ☐ Yes ☐ No If "Yes," what language? 3. To help us improve our services to you, please complete A and B below. If you don't complete these items, the county will do it for you. Check all that apply. This will not affect your eligibility. A. ETHNIC GROUP - □ White ☐ Hispanic □ Black □ Filipino □ Chinese ☐ American Indian or Alaskan Native □ Japanese ☐ Korean □ Guamanian □ Samoan ☐ Vietnamese ☐ Asian Indian ☐ Laotian ☐ Hawaiian □ Other Asian or Pacific Islander (specify) B. PRIMARY LANGUAGE - English □ Spanish □ Lao □ Tagalog ☐ American Sign ☐ Cantonese ☐ Cambodian ☐ Vietnamese ☐ Russian □ Other (specify)__ √ 4. Someone in the household is: (check more than one if applicable) □ Disabled □ Homeless □ Migrant/Seasonal Farmworker --□ Elderly (60 & older) □ Without money for food Has your only income stopped? ☐ Yes ☐ No 5. Do you have a physical or mental condition that requires special help during your interview with a food stamp worker? ☐ Yes ☐ No √6. How much is your rent or mortgage this month? \$_____ √7. How much are your utilities this month, if separate from your rent or mortgage? \$_ I have been informed about getting emergency food stamp benefits within three (3) days. Signature Date

Application for Food Stamp Benefits

Household Information

8. Complete the following information for all persons in the home, including yourself. The County will use this information to determine eligibility only.

Name (Last, First, Middle)	Social Security Number (if none, write none)	Relationship (i.e. son, wife, friend , foster child, etc.)	Circle one	Date of Birth	Do you buy and prepare food with this person? (Circle one)
_1,			Male/Female		Yes / No
2.			Male/Female:	••	Yes / No
3			Male/Fernale		Yes / No
4.			Male/Female		Yes / No
5.			Male/Female		Yes / No
6.			Male/Female		Yes / No
7.			Male/Female		Yes / No
8.			Male/Female		Yes / No
9,			Male/Female		Yes / No
10.			Male/Female		Yes / No

y 9.	Do you	have o	r will w	ou receive	anv	income	this month?
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	5.2	_	
11	Yes		INC

List all your household income below:

Name of person who gets money	How much each month?
	\$
	\$
	\$

Resources



Application for Food Stamp Benefits

Important Information Line U.S. Department of Apple there (USDA) prohibits disconnection will be the properties and activities on the sease evigee, color sex peligion, national origin, at political delicits. You may alleve companing you think you have been disconnected against from clisating with the decision of the county an acreal process is available to your The information on this application may be shalled with federal, state and localization only for the purposes of ventions eligibility for the Food Stamp Program This process in a finite purposes of ventions eligibility for the Food Stamp Program This process in a finite purpose of ventions also used to the purpose of ventions also used to the purpose of ventions are used to the ventions are used to the purpose of ventions are used to the ventions a

Signature	
I certify under penalty of perjury under the laws of the United State of California that the information I have provided on this and complete.	
Signature (Adult Household Member or Authorized Representative)	Date
Signature of Witness or Interpreter	Date
Signature of Eligibility Worker	Date

FOOD STAMP BENEFITS YOUR RIGHTS AND RESPONSIBILITIES

When you apply for food stamp benefits, you have rights and responsibilities. Your most important right is to be treated fairly without regard to race, color, national origin, political beliefs, religion, gender, age or disability. If you think you have been discriminated against, you may file a complaint by:

- 1. Contacting your county's civil rights coordinator;
- 2. Calling 916-654-2107 or 1-866-741-6241 (toll free);
- For the hearing or speech-impaired,
 1-916-654-2098 (TDD); or,
- 4. Writing to:

California Department of Social Services Civil Rights Bureau, MS 15-70, P.O. Box 944243 Sacramento, CA 94244-2430 or if you get Food Stamps only, write to:

USDA

Director, Office of Civil Rights Room 326-W, Whitten building 1400 Independence Avenue, S.W. Washington, D.C. 20250-9410

or call

(202) 720-5964 (voice and TDD)

YOUR RIGHTS

As a food stamp applicant or recipient, you have the right:

- To get help to filling out your application or any other food stamp form.
- To ask for translated forms and notices if you don't read English.
- To be treated with courtesy, consideration and respect.
- To ask for oral interpretation of forms and notices if translated forms and notices are unavailable.
- To be interviewed promptly by the county when you apply and to have your eligibility determined within thirty (30) days.
- To have the face-to-face interview waived if you are unable to appoint an Authorized Representative and no household member is able to go into the Food Stamp office because everyone is 65 years old and over or physically disabled and no one has earned income.
- To have the face-to-face interview waived if you have a hardship and cannot get to the Food Stamp office.
- To discuss your case with the county and to review your case yourself when you request to do so.
- To be told the rules for getting emergency food stamp benefits. If the county thinks you might be eligible, you will get an interview immediately and food stamp benefits within three (3) days.
- To ask to have your Food Stamp I.D., authorization document, or issuance card, or food stamp benefits replaced if lost in the mail, damaged, stolen or destroyed.
 EBT food stamp benefits are not always replaced; when the EBT card is not reported lost/stolen or benefits are spent by the authorized representative.

- To get written notice when your application is approved, denied, or when your benefits change or stop.
- To have your records kept confidential by the county and state, unless there is an outstanding felony arrest warrant issued for you, or as otherwise provided by law.
- To file a complaint or to ask for a state hearing within ninety (90) days of any action if you think the action was wrong.
 You can write to your County Welfare Department or call toll free 1-800-952-5253 or for the hearing or speech impaired (TDD) 1-800-952-8349.
- To be represented at a state hearing by yourself or by a household member, friend, attorney, or other person of your choice. You may get free legal help at your local legal aid office or welfare rights group.

YOUR RESPONSIBILITIES

As a food stamp applicant or recipient, you are responsible for meeting the following requirements:

Fingerprint and photo imaging. California has a rule that says that everyone who is required to be fingerprinted and photo imaged must have their photo and fingerprint image taken in order for your household to receive food stamp benefits. If someone in your household who is required to be photographed or finger imaged refuses to do so, your household will not be able to get food stamp benefits. These images are confidential and can only be used to prevent or prosecute welfare fraud.

YOUR RESPONSIBILITIES (Continued)

 Citizenship/Immigration Status. You must sign under penalty of perjury that each member applying for food stamp benefits is a U.S. citizen or U.S. national. If someone in your household is not a citizen, you will need to provide verification of his or her immigration status. Information you give us on immigration status will be checked with the U.S. Citizenship and Immigration Services (USCIS), but it will only be used to determine food stamp eligibility. Information about immigration is private and confidential.

You can apply for and get food stamp benefits for eligible family members, even if your family includes other members who are not eligible because of immigration status. For example, immigrant parents may apply for food stamp benefits for their U.S. citizen or qualified immigrant children, even though the parents may not be eligible for benefits. You do not have to provide immigration information or documents for any family members who are not eligible for food stamp benefits and who are not asking for food stamp benefits. Getting food stamp benefits will not affect your immigration status or the immigration status of your family.

 Social Security Number. You must provide the Social Security Number (SSN) for everyone in your household who is applying. Anyone who does not give a SSN or proof of application for an SSN will not be able to get food stamp benefits.

The SSN(s) will be used in a computer match to check your income and resources with records from tax, welfare, employment, the Social Security Administration and other agencies. SSN(s) will also be matched with law enforcement agencies. Differences may be checked out with employers, banks or others.

- Verification. If your worker asks for proof of a fact you give, you must provide it or give us the name of some other person or agency we may contact to get it. When you can't get the proof you need, we may be able to help you get it.
- Reporting. Every food stamp household must report on their income and household situation. Most households have to report every quarter, but your worker will tell you whether you are a quarterly or change reporting or transitional household.
- Cooperation. You must cooperate with county, state and federal staff. You may not get benefits or your benefits may be stopped if you don't cooperate.

PENALTIES AND DISQUALIFICATION

Failing to follow the rules listed in this document can result in an Intentional Program Violation (IPV). The penalties for an IPV are disqualification as listed below, AND you can be fined up to \$250,000 and/or put in jail/prison for up to 20 years. Disqualification means not being able to get food stamp benefits for a period of time. When you are disqualified, the penalties stop your food stamp benefits for:

- 12 months for the first violation,
- 24 months for the second violation and
- · forever for the third violation.

These penalties start after a state hearing or court of law finds that an individual committed an IPV. In addition, there are separate penalties for other things you should not do. They are:

- If you are found guilty in any court of law of trading food coupons for controlled substances, food stamp benefits can be stopped for 24 months for the first violation and forever for the second violation.
- If you are found guilty in any court of law of trading food stamp benefits for firearms, ammunition or explosives, food stamps can be stopped forever for the first violation.
- If you sell or trade food stamps worth \$500 or more, food stamp benefits can be stopped forever.
- If you file more than one application at the same time and give false identification or residence information, food stamp benefits can be stopped for ten (10) years.

Also, anyone who is accused of committing an IPV may agree to be disqualified by signing either a Disqualification Consent Agreement or an Administrative Disqualification Hearing Waiver. Anyone who signs one of these documents accepts responsibility to repay any overissuance.

In addition, if you don't report all the facts or give wrong facts to get or keep getting benefits, you can be legally prosecuted with penalties of a fine and/or imprisonment. You may be found to have committed a felony if more than \$400 is wrongly paid out in food stamp benefits because you didn't report all of your facts or changes in income, property or family status.

If your household receives food stamp benefits, you must follow these rules:

- Don't give wrong or incomplete facts to get or keep getting food stamp benefits.
- Don't trade or sell food stamps, Food Stamp Authorization Documents (ADs), or issuance cards.
- Don't alter ADs or issuance cards to get food stamp benefits you are not entitled to get.
- Don't use food stamp benefits to buy ineligible items such as alcoholic drinks or tobacco, paper or cleaning products.
- Don't use someone else's food stamps, ADs or issuance cards for your household.

Food Stamp Work Rules

If you are between the ages of 16 and 60, you may need to meet food stamp work rules. You may be excused from meeting the work rules if you have health problems, care for a child under 6, or have other conditions that make it difficult to participate in work or training activities. Work rules say you must tell us about your work experience, go to a job you are sent to, take a suitable job, and not quit a job or reduce your work to less than 30 hours a week. You may also have to do community service, look for work, or go to school or training. If you don't meet these rules, food stamps may be denied or stopped for one, three, or six months.

Food Stamp Work Rule for Adults Without Children

If you are older than 17 and younger than 50, and you are not in a household with a minor child, you may also need to meet the work rule for adults without children. You do not have to meet this work rule if you are pregnant, live in a household with a minor child, have health problems, or have other conditions that make it difficult to participate in work, school, or training. You must meet the work rule by working or going to school or training for a total of 20 hours a week or by participating in community service for the required number of hours. If you don't meet the work rule for three months during a three-year period without a good reason, food stamps will stop. Food stamps will begin again if you meet the work rule for the required number of hours or if you are excused. If you stop meeting the work rule again for reasons such as layoff, you may receive food stamps for three months in a row without having to meet the rule.

CERTIFICATION

- I certify that I have received copies of "Your Rights and Responsibilities" (DFA 285-A3 QR) and "How to Report Household Changes" (FS 23 QR). I understand my rights and responsibilities. I agree to comply with my responsibilities. I also understand the penalties for giving wrong or incomplete facts and failing to report facts or situations that may affect my eligibility or benefit level for food stamp benefits.
- I also certify that I have received a copy of "Applying for Food Stamp Benefits" (FS 22 QR).

SIGNATURE (ADULT HOUSEHOLD MEMBER OR AUTHORIZED REPRESENTATIVE):	DATE:
SIGNATURE OF WITNESS OR INTERPRETER:	DATE
SIGNATURE OF WITNESS OR INTERPRETER.	DATE:
I certify that I have informed the applicant/recipient of the above responsion intentionally making false statements or failing to report information	
SIGNATURE OF INTERVIEWING WORKER:	
DATE APPLICATION REVIEWED WITH CLIENT OR AUTHORIZED REPRESENTATIVE:	**************************************
DFA 285-A3 QR (5/08) IMPORTANT INFORMATION-REQUIRED FORM — NO SUBSTITUTES PERMITTED	
- TEAR HERE -	
CERTIFICATIO	N
 I certify that I have received copies of "Your Rights and Renewall Report Household Changes" (FS 23 QR). I understand my right my responsibilities. I also understand the penalties for giving facts or situations that may affect my eligibility or benefit level for also certify that I have received a copy of "Applying for Food States." 	ghts and responsibilities. I agree to comply with wrong or incomplete facts and failing to report or food stamp benefits.
SIGNATURE (ADULT HOUSEHOLD MEMBER OR AUTHORIZED REPRESENTATIVE):	DATE:
SIGNATURE OF WITNESS OR INTERPRETER:	DATE:
I certify that I have informed the applicant/recipient of the above responsion intentionally making false statements or failing to report information	
SIGNATURE OF INTERVIEWING WORKER:	
DATE APPLICATION REVIEWED WITH CLIENT OR AUTHORIZED REPRESENTATIVE:	

Are all persons in the household U.S. pitizens?

☐ Yes ☐ No

Statement of Facts

This form is designed to be filled out by the eligibility worker during the face-to-face interview with the applicant. However, it can be completed by the client in special situations, such as recertifying the food stamp household or applying by mail.

Applicants do not ha	ve to provid	le immigratio	n status informatio	on or
documents for any fa	-		_	se of
immigration status ar	nd who are i	not applying	for benefits.	
Name of Person:	Sponsored?	How many years has each person in your household been in the U.S.?	in how many of those years did you, your spouse, and/or your parents (before you were 18) earn money through work in the U.S.?	How many years, if any, did you, your spouse, and/or your parents (before you were 18) work in the U.S. or for a U.S. company while not living in the U.S.?
1.	☐ Yes ☐ No			
2.	☐ Yes ☐ No			
3.	☐ Yes ☐ No			
4.	☐ Yes ☐ No			
5.	Yes No			
6.	☐ Yes ☐ No			
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i if yes, explain of					☐ Yes	□ No		
Name of person who pays for meals/room	Name of person w provides meals/roo		How much?	How often?	# of meals per day?			A A A A A A A A A A A A A A A A A A A
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Was the conviction ■ Transporting, im	-	-	ina administera	ing civing				
away, possessin or processing pr	g for sale, purcha	sing for the purposintent to manufactu	es of sale, mar	nufacturing,	☐ Yes	□ No		
■ Encouraging, inc the above activit		r intimidating a min	or to participat	te in any of	□ Yes	□No	330	
J. Have you or any		hoistinakk	污				1	
a) Completed a gove	ernment recognize	d drug treatment p	rogram?	•	☐ Yes	□ No		
b) Participated in a g	_	-	•		☐ Yes	□ No		
c) Enrolled in a gove	ernment recognize	d drug treatment p	rogram?		☐ Yes	□ No		
d) Been placed on a	waiting list for a g	overnment recogniz	ed drug treatm	ent program?	☐ Yes	□ No		
e) Ceased the use of	controlled substan	ces and have evide	nce that you ha	ve ceased?	☐ Yes	□ No	* #	
If yes, please explain DFA 285 A2 (12/04) REQUIRED FO		PERMITTED						page 2 of 6

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Name	Employer/A	Address		# of hours worked per month	Monthly Gross income	4666	
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Name of person(s) who receives care	Name of person wh	o pays	How	/ much?	How often?	□ vas I	J.O
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	weiser and tell	iny families)/				SE SEVEREIE	□ Yes □
			X 438 - 58855				

CERTIFICATION

- I understand the questions on this form.
- I understand that any facts that I have given, including benefit and income facts, will be matched with local, state, and federal records, such as employers, the Social Security Administration, tax, welfare, and employment agencies, etc.
- I understand that the county will send information to the U.S. Citizenship and Immigration Service (USCIS) for verification of noncitizen status, and to the Social Security Administration to check work quarters information for noncitizens applying for food stamp benefits.
- I understand that the information the county gets from USCIS and/or Social Security may affect my eligibility for food stamp benefits.
- I understand information, including benefit and income facts, that I have given on this form is subject to investigation and review by county, state, and federal personnel and that if I give incorrect facts my food stamp benefits may be denied or stopped.
- I understand my rights and responsibilities (DFA 285 A3) and agree to comply with my responsibilities.
- I understand the penalties, including the specific disqualification penalties for food stamp benefits, explained in DFA 285 A3, for giving incomplete facts, failing to report facts or situations which may affect my eligibility or benefits for food stamp benefits.

- I understand that the food stamp household, any adult member of the food stamp household (even if they move out), the sponsor of a noncitizen household member or the authorized representative of residents in an eligible institution may be required to repay any benefits the household should not have received.
- I understand that my case may be selected for additional review to ensure that my eligibility was correctly figured and that I must cooperate fully with county, state, or federal personnel in any investigation or review, including a quality control review.
- I understand that any member of my household who is avoiding or running from the law to avoid a felony prosecution, custody or confinement after conviction or is in violation of their parole or probation cannot get food stamp benefits.
- I understand that anyone who has been convicted since August 22, 1996, of a drugrelated felony for manufacturing, sale or, distribution of a controlled substance or any activity in connection with these unlawful acts, or harvesting, cultivating or processing marijuana, or involving a minor in the above activities, cannot receive food stamp benefits.

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Signature (Adult Household Member or Authorized Representative)	Date
Signature of Witness or Interpreter	Date
Signature of Eligibility Worker	Date

TECHNICAL EXHIBIT 9 PA 607 COMPLAINT OF DISCRIMINATORY TREATMENT

Technical Exhibit 9

COMPLAINT OF DISCRIMINATORY TREATMENT

TO: DEPARTMENT OF PUBLIC SOCIAL SE CIVIL RIGHTS AND LANGUAGE SERVI 12860 CROSSROADS PARKWAY SOUT CITY OF INDUSTRY, CALIFORNIA 917	ICES SECTION TH	CASE NAME: CASE NUMBER:
l,	, hereby file this	complaint of discriminatory treatment
f,, hereby file this complaint of discriminatory treatment and request that an investigation be conducted.		
I believe I was discriminated agains	st because of my:	
RACE	RELIGION	☐ COLOR
☐ NATIONAL ORIGIN	☐ SEX	☐ AGE
POLITICAL AFFILIATION	☐ MARITAL STATUS	☐ DISABILITY
DATE OF OCCURENCE :		-
NAME(S) AND TITLE(S) OF THE PERSON(S) WHO I BELIEVE DISCRIMINATED AGAINST ME:		
THE ACTION, DECISION OR CONDITION W	VHICH CAUSED ME TO FILE	THIS COMPLAINT IS AS FOLLOWS:
<u> </u>		
4.50.		
		
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I WISH TO HAVE THE FOLLOWING CORRI	ECTIVE ACTION TAKEN:	
	IDADE	
(SIGNATURE) (DATE)	ADDRE	SS:
PA ~ 607 (REVISED 7/ 01)	TELEPH	ONE :